

E.N.G.: NPD Summit Series

# NPD & INNOVATION IN THE PROCESS INDUSTRY

24 & 25 February 2010 | Renaissance Amsterdam | The Netherlands

A compatible industry event for the makers of Food & Beverage, Specialty Chemicals, Cosmetics and Household Products

## Creating innovative possibilities for the products of tomorrow

The process industry must ensure that they are creating the most innovative products for today and the future to remain competitive. With increasing challenges such as regulation, sustainability and prioritising your portfolio of R&D projects it is even more important to ensure your processes and strategies are as efficient and effective as possible.

On the first day this event will create a platform for members of the process industry to come together to learn from innovation leaders how to successfully manage your project selection while balancing long and short term investments and create cutting edge innovation and NPD strategies.

Day two delegates will divide into 2 streams (either chemical or food & beverage) to hear practical case studies of product innovation and development while addressing challenges such as regulation and sustainability through interactive workshops and panel discussions that promise to inspire and motivate.

Come to Amsterdam to join this event that brings together senior executives in research and development, new product development and innovation from the process industries.

High level presentations promise to make this event an important occasion for those involved in the process of innovation and new product development.

## International executive summit with leading speakers including

Dr Robert Svanberg  
Director of Innovation



Dr Evert Smit  
Technical Leader Resins



Dr Peter Saling  
Head of Eco-Efficiency Analysis Group



Jean-Luc Dufour  
Head of Marketing Europe



Dr Bert Gebben  
Group Head Wet Spinning



Dr J. André de Barros Teixeira  
Vice President International R&D



Dr Rob F Beudeker  
Business Unit Director



Nikos Avlonas  
Managing Director



Felix Previdoli  
Senior Vice President



Dr Sergey Melnikov  
Lead Scientist, Global R&D Project Leader



Luis Fernandez  
Applications Technology Leader - Europe,  
Middle East, Africa



Dr Leo Gaisler  
Head of European R&D Performance  
Polymers



The miracles of science™

Dr Catherine Stoller  
Director of Partnerships and Strategic  
Supplier Relationships



Dr Harald Schmidt  
President Creavis Technologies &  
Innovation



Jolanda Maagd  
European Head of Innovation & NPD



Astrid Kemper  
Business Development Manager



Dr Steven de Boer  
Manager Innovation Polymers



Dr Frank Herkströter  
Connect + Develop Europe



Mike Helsler  
Senior Manager - Worldwide Innovation  
Network



Peter Begg  
Director Quality EU



Mark Atkins  
Vice President R&D Europe



Ottilia Saxl  
Chief Executive Officer



## Registration

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An E.N.G. summit



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## 08:15 Registration and welcome coffee

## 08:45 Opening remarks from E.N.G. and the chair

Michaël Kolk  
Principal  
Arthur D. Little

## 09:00 Partner presentation

### Taking today's innovation challenges head on

Featuring results from the 7th Arthur D. Little Global Innovation Survey, with a focus on the Food & Beverage and Specialty Chemicals companies

Frederik van Oene  
Director  
Arthur D. Little

## 09:30 Roundtable discussions

### Innovation management top priorities

Arthur D. Little will be conducting a pre-conference mini survey surrounding top priority investment areas in the next 5 years. The top 3 priority areas will be debated in small groups. The collected group insights will be shared later in conference.

Frederik van Oene  
Director  
Arthur D. Little

## 10:00 Case study

### Winning in your R&D projects; creating synergy locally and globally

- ▶ Determining the best combination of global and local activities to achieve competitive advantage
- ▶ Incorporating a multi-cultural and multi-disciplinary approach to your NPD processes and utilising the network to provide local customisation and generate success in local markets
- ▶ Leveraging off-shoring and out-sourcing; the pros and cons in achieving rapid time to market

Dr J. André de Barros Teixeira  
Vice President International R&D  
Campbell Soup Company

## 10:45 Case study

### Managing an R&D portfolio during an economic downturn; new approaches that should be maintained

- ▶ Focusing on the 'what' – Prioritising critical projects and staffing for success
- ▶ Ruthless pruning of the project portfolio
- ▶ Focusing on the 'how' – Getting more done with less
- ▶ Re-assessment of appropriate R&D metrics
- ▶ Keeping the focus on business strategy and industry mega-trends
- ▶ An opportunity to improve and standardise disciplined processes

Dr Leo Gajslér  
Head of European R&D Performance Polymers  
DuPont

## 11:30 Networking coffee break

## 12:00 Case study

### A decision dialogue approach to improve the project selection process

- ▶ Creating transparency and gaining a comprehensive understanding of each project investment
- ▶ Separating long and short term project investment decisions
- ▶ Connecting the project selection with the strategy to optimise ROI

Felix Previdoli  
Senior Vice President  
Lonza

## 12:45 Case study

### Integrated Open Innovation (Connect and Develop) Portfolio Management to launch the products of tomorrow

- ▶ What is P&G?
- ▶ How has P&G traditionally managed its innovation: Consumer focus and internal development
- ▶ Why the change: Consumer focus more than ever and the opportunities for further growth
- ▶ How this has been implemented and how has Connect and Develop been integrated in portfolio management
- ▶ Examples and opportunities for improvement

Dr Frank Herkströter  
Connect + Develop Europe  
Procter & Gamble

## 13:30 Lunch

## 14:45 Case study

### Integrating sustainability into the new product development process; creating products that are right for your consumer, the environment and the business

- ▶ Managing the commercial and technical feasibility of sustainable design and production
- ▶ Understanding the cornerstones of sustainability and combining with your business strategy
- ▶ Best strategies for incorporating environmental and social sustainability into the NPD process that benefits your consumer; product diversification versus development process change
- ▶ Preparing for the future and shortage of natural resources that will impact your R&D

Dr Rob F Beudeker  
Business Unit Director  
DSM

## 15:30 Case study

### Nanotechnology - coming to a fridge near you

- ▶ The food industry faces many challenges and is under increasing scrutiny
- ▶ Key issues relate to safety, novelty, quality, health effects, packaging and waste
- ▶ What can nanotechnology offer in meeting these challenges?
- ▶ Will the public accept nano-based innovations?

Ottília Saxl  
Chief Executive Officer  
Nano Magazine

## 16:15 Networking coffee break

## 16:45 Case study

### The creation of General Mills G-Win Innovation Programme

- ▶ Introduction to General Mills and our journey over the past few years in developing our open innovation program (G-WIN: General Mills Worldwide Innovation Network).
- ▶ Examples of making innovation connections both internally and externally
- ▶ Best practices in communicating our challenges to the outside and building our global network

Mike Helser  
Senior Manager – Worldwide Innovation Network  
General Mills

## 17:30 Roundtable discussion recap and insights

Arthur D. Little will discuss the insights learned from the day and Innovation management group's recap

Frederik van Oene  
Director  
Arthur D. Little

## 18:15 Closing remarks from the chair

## 19:30 Networking Dinner at Haesje Claes Restaurant

# Chemical Track, Day Two: Thursday 25 February 2010

**08:15 Registration and welcome coffee**

**08:45 Opening remarks from E.N.G. and the chair**

**Dr Michael Schneider**  
Vice President Business Development  
**Chemspeed**

**09:00 Case study**

**From Nanotechnology to Systems Integration: the case of Evonik's lithium-ion product development**

- ▶ Paving the way from Nano know-how to a ceramic membrane with holistic innovation approaches
- ▶ From material to systems integration – How to get from a ceramic separator to a battery cell
- ▶ The necessity of open innovation – Evonik lithium-ion technology in automobiles would not have happened without it
- ▶ How to get your horse power on the street: some success factors for the transfer of innovation projects from R&D into business

**Dr Harald Schmidt**  
President Creavis Technologies & Innovation  
**Evonik**

**09:45 Case study**

**Identifying and evaluating sustainable materials for the chemical industry**

- ▶ Quantitative methods to generate a realistic and validated estimate of potential innovations
- ▶ Using Eco-Efficiency analysis as a life cycle management tool to assess the entire product life-cycle from concept development, design and implementation
- ▶ Calculating and comparing the environmental position of each alternative material and assimilating data from different production methods to provide a value for energy and raw material consumption
- ▶ Benefiting from analysis of the life-cycle chain of a product application to make the right decisions for the usage of chemicals in different applications

**Dr Peter Saling**  
Head of Eco-Efficiency Analysis Group  
**BASF**

**10:30 Partner presentation**

**Not new, but new for you**

Tapping into the global brain for faster realization of new ideas. The biggest global brain is the patent database: 67 million well defined problems received adequate solutions. Existing solutions can be defined from outside the company's expertise. For example, what has been developed for textile fiber could work for hair fiber or paper fiber. Comparison of innovation success across sectors have show a reproducible pattern in which innovation potential can be predicted, problems and solutions can be matched, new markets can be generated. The use of existing solutions is a sustainable way of innovating.

**Simon Dewulf**  
Chief Executive Officer  
**Creax**

**10:50 Networking coffee break**

**11:20 Case study**

**The L'Oreal story: building long term relationships with your raw material suppliers to create and drive innovation value**

- ▶ Identifying strategic suppliers and potential partners through a global assessment
- ▶ Defining strategy and business models with strategic suppliers
- ▶ Managing an equilibrated project portfolio and the relationships
- ▶ Measuring the performance of the relationships dynamics

**Dr Catherine Stoller**  
Director of Partnerships and Strategic Supplier Relationships  
**L'Oreal**

**12:05 Case study**

**The Teijin Aramid experience: the journey into the successful development of Twaron**

- ▶ The innovation
- ▶ The fibre properties
- ▶ The start-up
- ▶ The market development

**Dr Bert Gebben**  
Group Head Wet Spinning  
**Teijin Aramid**

**12:50 Lunch**

**14:00 Workshop**

**Efficient Planning, Measuring and Reporting: Understanding the importance of measuring the water and carbon footprint of your products for sustainability and future profitability**

- ▶ Facilitator Presentation: Measuring the carbon footprint of products
  - ▶ Identifying the product LCA
  - ▶ Carbon neutral products
- ▶ Workshop:
  - ▶ Focusing on identifying the scope GHG measurements of a product – Identifying the LCA category level
  - ▶ Communicating and reporting my carbon neutral products – via what indicators and what reporting standards

**Facilitator:**  
**Nikos Avlonas, Managing Director**  
**Centre for Sustainability & Excellence**

**15:30 Networking coffee break**

**16:00 Panel discussion**

**Defining a Cradle to Cradle approach and connecting to the NPD process**

Today there are many different concepts of how you actually develop a sustainable material for NPD and incorporate a C2C approach into your NPD processes. This panel discussion will create a platform for industry leaders to analyse and debate what defines a cradle to cradle approach and the benefits for their NPD process and business.

- ▶ Introduction of Arizona Chemical's approach to sustainability and lowering CO2 footprinting
- ▶ Establishing the building blocks required to develop a sustainable product
- ▶ With so many different definitions of a sustainable product can you create a real C2C approach to NPD?
- ▶ Constantly reevaluating your C2C approach; how far do you go?

**Facilitator:**  
**Dr Evert Smit, Technical Leader Resins**  
**Arizona Chemical**

**Panelists:**  
**Dr Leo Gajsler, Head of European R&D Performance Polymers**  
**DuPont**  
**Dr Steven de Boer, Manager Innovation Polymers**  
**Sabac**

**17:00 Closing remarks from the chair**

**Thank you** E.N.G. would like to thank all who have assisted with the research and preparation of this event. In particular the speakers, sponsors and media partners who have supported the event through direct contribution. For further information, please refer to our website [www.engspain.com](http://www.engspain.com)

# Food and Beverage Track, Day Two: Thursday 25 February 2010

**08:15 Registration and welcome coffee**

**08:45 Opening remarks from E.N.G. and the chair**

**Mathieu Mottrie**  
Managing Director  
Creax

08:50 Partner presentation

## **Not new, but new for you**

Tapping into the global brain for faster realization of new ideas. The biggest global brain is the patent database: 67 million well defined problems received adequate solutions. Existing solutions can be defined from outside the company's expertise. For example, what has been developed for textile fiber could work for hair fiber or paper fiber. Comparison of innovation success across sectors have show a reproducible pattern in which innovation potential can be predicted, problems and solutions can be matched, new markets can be generated. The use of existing solutions is a sustainable way of innovating.

**Mathieu Mottrie**  
Managing Director  
Creax

09:10 Case study

## **Safety and quality as a top priority throughout the NPD process**

- ▶ Recognising early involvement of the Quality organisation is critical to successful new product launches
- ▶ Proper risk assessments across the Value Chain as a key component to meeting NPD launch goals
- ▶ Using predictive measures to prevent new product launch issues from escalating and impacting a new product launch
- ▶ Creating key performance indicators and measurements to achieve ongoing customer satisfaction

**Peter Begg**  
Director Quality EU  
Kraft Foods

09:55 Case study

## **Realising and investing in the business opportunities of weight management product lines**

- ▶ Best practice in communicating and reeducating the health benefits of weight management products to consumers
- ▶ Overcoming the challenges of creating real food propositions without compromising the taste of food
- ▶ Moving beyond stimulants to a satiety mentality driven by consumer demand for weight management products
- ▶ Promoting a responsible, healthy public image by providing reliable and valuable products
- ▶ Developing a long term strategy to access future growth opportunities in a changing fast moving market

**Dr Sergey Melnikov**  
Lead Scientist, Global R&D Project Leader  
Unilever

**10:40 Networking coffee break**

11:10 Case study

## **Reinventing the wheel: Stimulating growth by continually reevaluating, redeveloping and relaunching key product winners: The Heinz Tomato Ketchup story**

This case study will look at the processes involved in redeveloping and re-launching a product onto the market

- ▶ Driving growth through innovative NPD that encourages reappraisal among consumers
- ▶ Committing to investing and driving innovation in the FMCG industry
- ▶ Regenerating the core product line by reevaluating the functionality and maintaining quality and brand integrity for your consumer

**Mark Atkins**  
Vice President R&D Europe  
H.J. Heinz

11:55 Case study

## **Lead, Sense, Create; The Arla Foods approach to NPD**

This session will discuss how Arla Foods has used an innovative NPD strategy to drive their Lurpak and Castello products to become leading global brands

- ▶ Determining what values are important to the company and connecting to the business strategy
- ▶ Creating a proactive approach to NPD to become industry leaders
- ▶ The importance of understanding consumer needs of today and tomorrow to find the right food solutions

**Dr Robert Svanberg**  
Director of Innovation  
Arla Foods

**12:40 Lunch**

14:00 Workshop

## **Efficient Planning, Measuring and Reporting: Understanding the importance of measuring the water and carbon footprint of your products for sustainability and future profitability**

- ▶ Setting goals and scope
- ▶ Greenhouse Gas (GHG) and Water Footprint (WF) Accounting
- ▶ Impact Assessment
- ▶ Response Formulation and Offsetting
- ▶ Examples of Carbon Neutral Products

**Facilitator:**

**Nikos Avlonas, Managing Director**  
Centre for Sustainability & Excellence

**15:30 Networking coffee break**

16:00 Panel discussion

## **Consumer perceptions of naturalness versus regulation restriction; is it possible to produce a natural product that mirrors consumer opinion while incorporating regulation into your product development?**

Consumers are becoming extremely aware of the impact of industrial processes on their health resulting in an increased demand for "natural and authentic" products. In this panel the focus will be coping with the increased demand for "natural" products while overcoming the challenges that regulation place on product development.

- ▶ Eliminating chemicals from "natural" products; is the product still attractive to consumers?
- ▶ Is it possible to overcome consumer perception of naturalness and communicate the safety benefits of synthesised products to the public?
- ▶ Understanding the part your marketing department plays in consumer perception of naturalness; how can you work together to produce products that are truly natural?
- ▶ Evaluating the impact of the new EU Health Claim and Novel Food regulations on your NPD processes for natural foods

**Facilitator:**

**Luis Fernandez, Applications Technology Leader - Europe, Middle East, Africa**  
Cargill

**Panelists:**

**Jolanda Maagd, European Head of Innovation & NPD**  
Aviko

**Jean-Luc Dufour, Head of Marketing Europe**  
Roquette

**Astrid Kemper, Business Development Manager**  
Nizo Food Research

**17:00 Closing remarks from the chair and E.N.G.**

**Close of the conference**

**Thank you** E.N.G. would like to thank all who have assisted with the research and preparation of this event. In particular the speakers, sponsors and media partners who have supported the event through direct contribution. For further information, please refer to our website [www.engspain.com](http://www.engspain.com)

## Attendees at our previous NPD and Innovation summits include

R&D Director Coagulants <b>KEMIRA WATER</b>	Senior Analyst and Portfolio Manager <b>YARA INTERNATIONAL</b>	Vice President, Research <b>SINTEF</b>	Commercial Trait & Sustainability Director <b>MONSANTO EUROPE</b>	Head Functional Food Marketing Europe <b>DSM NUTRITIONAL</b>
Polymer Development Manager <b>TOTAL PETROCHEMICALS</b>	Vice President <b>VTT TECHNICAL RESEARCH CENTRE OF FINLAND</b>	Technical & Development Manager <b>PPG</b>	Principal <b>KALYPSO EUROPE</b>	Marketing Manager Texture <b>NATIONAL STARCH &amp; CHEMICAL</b>
Research & Development GUR <b>TICONA</b>	Head Product Stewardship <b>CIBA</b>	Materials Manager <b>UNILEVER</b>	Managing Director <b>RUPP</b>	Technical Director Europe <b>BEVERAGE PARTNERS WORLDWIDE</b>
Senior Vice President POS <b>BASELL</b>	Associate Director External Innovation <b>COLGATE-PALMOLIVE</b>	Vice President R&D <b>DSM ELASTOMERS</b>	Director New Technology <b>COCA-COLA</b>	Managing Director <b>CADBURY</b>
R&D Director <b>ICI PAINTS</b>	Director of Innovation <b>CYTEC INDUSTRIES</b>	Head of Partnerships <b>ARKEMA</b>	Innovation Group Responsible <b>ESTAVAYER LAIT</b>	Food Development Director <b>ROUQUETTE</b>
Chemical Development Director <b>FIRMENICH</b>	Bases Technical Manager <b>SUN CHEMICAL</b>	Technical Director EMEA <b>AFTON CHEMICAL</b>	Director Business Development <b>SARTORIUS STEDIM BIOTECH</b>	Foods Director <b>PREMIER FOODS</b>
Head of Innovation Management <b>LINDE</b>	Director, Corporate Research <b>STORA ENSO</b>	Business Development Manager <b>SELERANT</b>	Innovation Manager <b>SCHWEPPE</b>	Market Intelligence Officer <b>BENEO</b>
Manager Innovation <b>SABIC EUROPE</b>	Director, Strategic Account Management <b>SYMIX TECHNOLOGIES</b>	Head of Group Function Innovation <b>LANXESS DEUTSCHLAND</b>	Group Product Manager, Yoplait Drinks <b>GLANBIA CONSUMER FOODS</b>	Client Services Director <b>NEW EDGE AND THE BREWERY</b>
Hydrogen Peroxide R&D Manager <b>SOLVAY</b>	Technical Director Functional Products Europe <b>COGNIS FUNCTIONAL PRODUCTS</b>	Group Innovation Manager <b>YOUNGS SEAFOOD</b>	Marketing and Sensory Evaluator <b>VMF</b>	Technical Manager Global Innovation <b>TETLEY</b>
Manager Innovation Centre <b>AVEBE</b>		Growth Initiatives <b>INFINEUM</b>		
		Senior Innovation Manager <b>CARLSBERG BREWERIES</b>		

## Testimonials

I was impressed by the quality of the speakers, the lectures and the attendees. By purposely choosing a small group of high level attendants the quality of the discussions after the presentations as well as the discussions in the Working Groups went extremely well. It was interesting to experience how different businesses are confronted with the same dilemma's in their approaches towards sustainability.

Staff Director Technology  
**AKZO NOBEL**

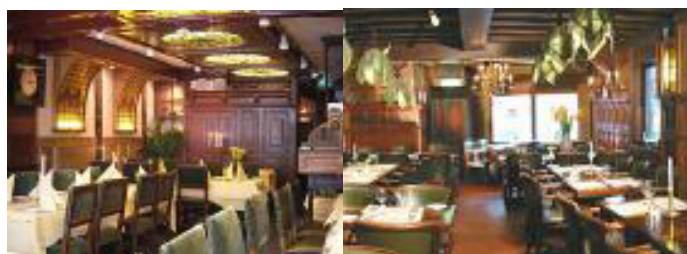
Good attendee list of Food R&D shapers and movers. Great network potential.

Director Foods Structural Design  
**UNILEVER FOOD AND RESEARCH INSTITUTE**

## Networking Dinner

E.N.G. would like to invite delegates, speakers and sponsors to join us for a networking dinner in a relaxed atmosphere to discuss the issues of the day, exchange ideas and make future contacts.

This evening will provide you with ample opportunity to network with your peers while enjoying a good glass of wine. Dinner will take place at Haesje Claes Restaurant at 19:30.



## Hotel Info

The Renaissance Amsterdam Hotel is just a short walk from the Central Station and is situated in the historic city centre of charming Amsterdam.

The shops, Dam square and the sparkling city centre are within walking distance, making the hotel a most comfortable starting point for cultural as well as business-linked visits.



**Hear** international innovation experts discuss trends and strategies

**Investigate** future of NPD processes for the chemical and food & beverage industry

**Discover** international perspectives on managing an R&D portfolio efficiently

**Understand** the external factors influencing investment in R&D

**Network** with international industry leaders, experts and innovators

**Winning** in your R&D projects by efficient project selection processes

**Learning** from industry leaders on successful product development

**Managing** your portfolio during an economic downturn

**Leveraging** open innovation to create the products of tomorrow

**Predicting** new product development trends

# NPD & Innovation in the Process Industry Summit

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 Position .....  
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Name 2 .....  
 Position .....  
 E-mail .....

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I agree with the Terms & Conditions  
 This booking is invalid without a signature

## Conference Fee

**2 Day Conference Fee** €1995.00 + VAT

Please select which session you will attend on day 2

- Room 1: Food & Beverage Focus  
 Room 2: Chemical Focus

**Documentation Only** €545.00

▶ Groups of 3 or more booking on the same date will receive an additional discount of 10%

- \* To qualify for discounts, these conditions apply:  
 ▶ All delegates to be registered on the same form(s), at the same time.  
 ▶ Delegates must be from the same company

Discounts are not reimbursed for previously purchased tickets.  
 Prices include the conference documentation, lunches, refreshments, the networking reception and service charge but exclude hotel accommodation. VAT is charged at 19%.

## Methods of Payment

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For other payment options please contact E.N.G. at +34 91 535 7087

**Payment is required within 5 days. Please quote SP32 as reference.**

## Hotel Accommodation

The conference fee does not include accommodation rates. Upon receipt of your signed registration form you will receive an email with information on how to secure your accommodation at the Renaissance Amsterdam Hotel. Please note that after 12 January rooms and rates will be subject to availability.

To register fax registration form to +34 91 535 9804 book online at [www.engspain.com](http://www.engspain.com) contact us on +34 91 535 7087 or email [npdprocess@engspain.com](mailto:npdprocess@engspain.com)



EUROPEAN NETWORKING GROUP

Arthur D Little



## Business Opportunities

A limited amount of exhibition space is also available at the forum. Sponsorship opportunities covering luncheons, evening receptions and advertising in documentation packs are also available. For further details please contact:

**Pam Walter, Business Development Manager**  
 +41 44 586 4590  
[pwalter@engspain.com](mailto:pwalter@engspain.com)

## To Register

E-mail: [npdprocess@engspain.com](mailto:npdprocess@engspain.com)  
 Fax: +34 91 535 9804  
 Tel: +34 91 535 7087

Register online at [www.engspain.com](http://www.engspain.com)

## Who Should Attend

This programme has been researched extensively and convened with the cooperation of senior executives responsible for new product development and innovation in the process industry. The executives that will realise the greatest benefit through attendance are those involved in new product development, R&D and innovation.

**Senior vice presidents, vice presidents, directors and heads of:**

- ▶ New Product Development
- ▶ Innovation
- ▶ Research and Development
- ▶ Portfolio Management
- ▶ New Business Development
- ▶ Sales and Marketing
- ▶ Science and Technology

**Confirmation** You will receive an email outlining the details two weeks before the event. For any further information please contact the Operations department at E.N.G.

**Terms & Conditions** By completing this registration form, I/we (the delegate/s) hereby agree to the following

### Cancellations

E.N.G. will not be able to mitigate its losses for any less than 50% of each individual delegate registration, even if cancelled within 1 day after booking. Cancellations must be received by mail, fax or email three weeks before the conference. In case of cancellation thereafter the full conference fee is payable. No credit note will be issued if cancellation is received 3 weeks or less prior to an event. Delegate substitutions are welcome at any time prior to the dates of the conference.

If for any reason E.N.G. decides to amend or to cancel the conference, E.N.G. is not responsible for any costs and/or damages, such as covering airfare, hotel and/or other costs incurred by delegates. In the event that E.N.G. cancels the conference, E.N.G. reserves the right to provide a credit of an equivalent amount to another conference within the same sector.

E.N.G. does not bear responsibility for any conference/programme amendments and/or cancellations, such as speaker cancellation. E.N.G. also reserves the right to change the programme as it sees fit. E.N.G. does not provide refunds due to programme changes and cancellations. E.N.G. reserves the right to refuse at its discretion delegates and companies wishing to attend or register for any of its events.

### Data

E.N.G. is allowed to pass on your delegate details to other companies who wish to communicate with you. If you do not wish to receive information from other companies, please contact us at [info@engspain.com](mailto:info@engspain.com) or +34 91 535 7087.

